💧 Promethean



System Pin Lock

Learn how to set, clear and disable a System Pin Lock on your ActivPanel 9.

System PIN Lock

When first setting up your ActivPanel 9, the very last step allows you to set a System Pin Lock. This pin code will prevent unauthorised use of you ActivPanel, as users will be prompted to enter it, whenever the panel is powered on or wakes up from standby or sleep mode. You can also set this at a later point, by selecting:

Apps → Settings → System → Advanced → System Lock → Modify ActivPanel PIN

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Setting, clearing or hiding System PIN Lock Remotely

If your ActivPanel is enrolled in the **Promethean Panel Management** Portal, your IT-Admin can set or remove the System Pin Lock remotely, or even hide the option on the panel, preventing users from unintendedly locking it.

Device details		Device details	
Device name	: PRM Denmark - AP9-B75 - CHRH	Device name	: PRM Denmark - AP9-B75 - CHRH
Configuration	: Configuration not assigned	Configuration	: Configuration not assigned
Site	: AP9 NE/EE Demo Pool	Site	: AP9 NE/EE Demo Pool
Mainboard firmware	: 2.2.0.33 🕑 Up to date	Mainboard firmware	: 2.2.0.33 🕗 Up to date
Connectivity	: Online	Connectivity	: Online
Model	: AP9_B75	Model	: AP9_B75
Serial number	: 9B752M624T175A0093	Serial number	: 9B752M624T175A0093
Bezel Version	: 8.14.45.44	Bezel Version	: 8.14.45.44
Ethernet MAC address	: 6c:dc:6a:00:eb:db	Ethernet MAC address	: 6c:dc:6a:00:eb:db
Wi-Fi MAC address	: f0:35:75:8b:72:59	Wi-Fi MAC address	: f0:35:75:8b:72:59
IP address	: 192.168.68.118	IP address	: 192.168.68.118
AP9 device security 💿	: No security set Set PIN	AP9 device security 🜖	: Security set Clear PIN

To set the System Pin Lock, go Device Settings, locate the device in question and under Device Details select Set Pin.

Type in and confirm your pin lock code and confirm.

If the PIN already has a PIN set, you can clear it by selecting Clear PIN.



To hide the System PIN lock option on your ActivPanel entirely, scroll down to Device Settings and ensure you have Show AP9 System Lock Setting set to Off.

3	The System PIN Lock will not affect
Ŧ	any PIN lock set by individual Promethean
	Account Users, when signed in.