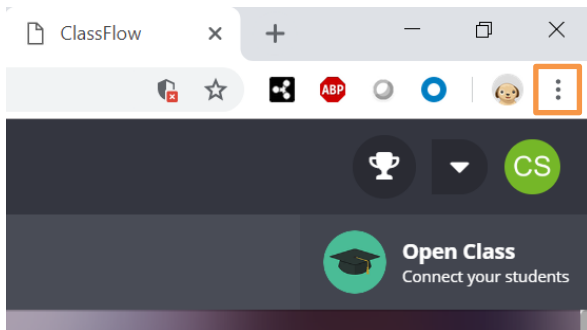


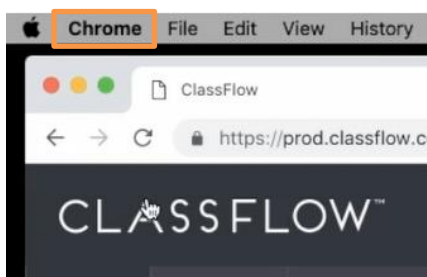
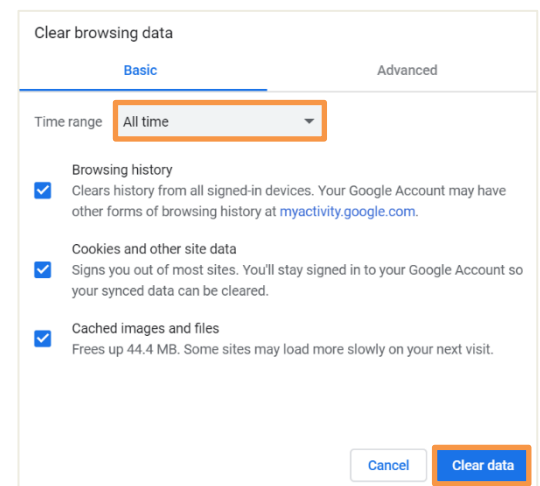
Best Practices with ClassFlow: Clearing Your Browser Cache or History

Due to ClassFlow's web-based nature, it's a good idea to frequently clear your browser's cache or history for optimal performance. This is also your first line of troubleshooting with any ClassFlow issues that may arise. ClassFlow works best with Google Chrome.



To clear your history in Google Chrome, if using Windows, select **the three vertical dots** on the far right of the toolbar. In the case that Google is trying to notify you of something, there may be an exclamation point in lieu of three dots. Select **History**, then slide to the left and choose **History** once more.

Choose **Clear Browsing Data** from the left sidebar. Change the Time Range dropdown menu to **All Time**, if not currently selected. Finally, click **Clear Data**. Note: This will log you out of ClassFlow and possibly other sites.



To clear your history in Google Chrome on a Mac, click the **Chrome** tab, then **Clear Browsing Data**. Change the Time Range dropdown menu to **All Time**, if not currently selected. Finally, click **Clear Data**.

You may also want to ensure you are running the most up-to-date version of Google Chrome. On Windows, select the **three vertical dots**, then **Help**. Slide to the left to **About Google Chrome**. You will either find you are running the most up-to-date version, or Chrome will automatically update. Updating only takes a moment. On a Mac, select the **Chrome** tab, then **About Google Chrome**.

If students are connecting devices to your ClassFlow session, walk them through these steps for optimal performance.

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